



Customer awareness notice: Pump Scam

We are aware that enquiries are being received by distributors from Unilever requesting a quotation for a centrifugal pump with a specific part number and when searched for online, the direction suggests it is supplied by ourselves Hydrotec (UK) Ltd. **This product is NOT sold by us, and we are NOT associated with this company.**

The website that contains the non-existent product [www.hydrotecpumps.com](http://www.hydrotecpumps.com) has no association to Hydrotec (UK) Ltd, the address, telephone number and email address are not associated to Hydrotec (UK) Ltd, the sole purpose of this enquiry and website is to defraud the recipient into paying for a product from that will never be received.

We have raised a case with Action Fraud. If you have been affected, we kindly request you forward the original "Unilever" enquiry email to [report@phishing.gov.uk](mailto:report@phishing.gov.uk) along with this awareness notice, as this could help Action Fraud, resolve this matter.

*To Acton Fraud: Please find attach an email we understand to be used as part of elaborate fraudulent activity.*

*The attached is an enquiry we received that is apparently from Unilever requesting a very specific product with associated product numbers, An internet search for the product yielded one single result that suggested the supplier is "Hydrotec (UK) Ltd" and the related website is: [www.hydrotecpumps.com](http://www.hydrotecpumps.com)*

*Hydrotec UK Ltd: Company number 02738074 confirm awareness of the scam and that the website, associated details and original "Unilever" enquiry is **fraudulent** and is not associated to them in any way.*

We appreciate you forwarding the email to the above address, and we hope that none of our customers lose any money to this scam.

Hydrotec UK can be contacted on 01494 796040. Our official website address is <https://www.hydrotec.co.uk/>, we are a specialist water treatment company, supplying quality water treatment products to the building industry, and we do not sell standalone pumps.